

# Ford

**TOURNEO CUSTOM**



Go Further

**VISIONARY. INGENIOUS. REMARKABLE.  
EVERY VEHICLE BEARS HIS SIGNATURE.**

*Henry Ford*



*Model shown is a Tourneo Custom 310 L1 Titanium X in Diffused Silver exclusive body colour (option) with 17" 10 spoke Dark Tarnish alloy wheels (option).*



*Model shown is a Tourneo Custom 310 L2 Titanium in Orange Glow exclusive body colour (option) with 17" 10-spoke silver alloy wheels (standard).*



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# Discover the luxury of space.

**The most rewarding journey begins before you move.**

New Tourneo Custom has been purposefully designed to give it a fresh new look. The first thing you'll notice is the dynamic new grille and distinctive front signature lighting. Step inside, and you'll find a spacious and refined all-new interior with luxurious materials and soft-feel trim. Plus a range of clever new technologies designed to help you take on life's challenges.



*Model shown is a Tourneo Custom 310 L2 Titanium X in Moondust Silver premium body colour (option) with Bi-Xenon headlights (standard) and 17" 10-spoke silver alloy wheels (standard).*



## *Take your seat in premium class.*

When it comes to comfort and well-being, new Ford Tourneo Custom excels, offering the style and quality of a luxury saloon with the versatility and interior space of a people mover, plus seating for up to nine occupants. A wealth of thoughtful equipment provides even greater levels of refinement. The driver's seat and steering column are fully adjustable so you can find your ideal driving position. While your passengers can relax with options such as rear compartment air conditioning, reclining seat backs and luxurious leather trim.

### **Rear air suspension**

Designed to automatically adjust to maintain a constant ride height, regardless of the loading conditions, for a smoother and more comfortable ride. (Option on selected models)



Model shown is a Tourneo Custom 310 L2 Titanium in Moondust Silver premium body colour (option) with 17" 10-spoke Dark Tarnish alloy wheels (option)



## Room for everyone.

**People carriers don't come any more versatile than the sensational Tourneo Custom.**

With its new conference seating layout, Tourneo Custom's spacious interior is as flexible as it is comfortable. Two versions are available: Versatile Conference Seating (standard on Zetec), offering second row individual seats, and third row 2+1 seats; and Highly Versatile Conference Seating (standard on Titanium, Titanium X and Sport), with second and third row individual seats for the ultimate in versatility. Individual second row seats can rotate to face the front or the rear and all seats can fold, tumble, stow or be removed to meet your requirements.

Choose from the L1 with ample space for up to nine people, the L2 with its increased rear luggage space or the Tourneo Custom Shuttle Bus featuring Direct Access Seats.

Whichever model you favour, you'll find its adaptable interior can be easily tailored to suit your business or family transport needs.

**Note: A rear-facing child seat must not be fitted to the second row seat when they are rearward facing towards the third row.**

### **Tourneo Custom Shuttle Bus**

With a focus on passenger comfort, the Tourneo Custom Shuttle Bus offers generous space in each of its four rows of Direct Access Seats. Rear seating is easily reached from the kerb-side sliding side door, and it's the ideal way to prioritise passenger comfort and mobility over luggage space.



Tourneo Custom L1.

Tourneo Custom L2.



Tourneo Custom  
9 seats L1.



Tourneo Custom  
9 seats L2.



Tourneo Custom Shuttle Bus  
9 seats L2.

Main image (left): Model shown is a Tourneo Custom Titanium with Salerno leather trim in Palazzo Grey.



## *More space, less effort.*

Accommodate up to nine people in high-quality comfort. Fold the rear seat backs to create a flat workspace. Or rotate, fold, tumble or stow the rear seats in numerous different ways to create limousine-like space or to maximise the luggage area, without leaving any seats behind.

On delivery, the seats are arranged in conference seating mode, so that the rear seat rows face each other for easy conversation between passengers. However, the rear seats can easily be rearranged to keep everyone happy.

If you need even more room, the rear seats can be removed completely, individually or in sets, to leave a large and versatile space for whatever you want to carry.

**Note:** A rear-facing child seat must not be fitted to the second-row seat when they are rearward facing towards the third row.



Main image (left): Model shown is a Tourneo Custom Titanium with Salerno leather trim in Dark Palazzo Grey (option) in conference seating configuration.

**Note** Zetec series features third row 2+1 seating, in lieu of individual seats.  
All luggage must be securely stowed in accordance with the owner manual.

## Space for everything.

New Tourneo Custom is the definitive Smart People Mover. Wide-opening sliding side doors and a large glazed tailgate offer easy access to the elegant and welcoming interior. While a host of thoughtful features, including convenient running boards and a range of innovative stowage solutions, provide outstanding levels of space and versatility.



### Innovative stowage solutions

Functional storage options include cupholders and a storage area concealed beneath a neat roller cover (only available with single front passenger seat), large front door pockets and a lockable glovebox. (Standard)



## FORD TOURNEO CUSTOM Clever by design



### Sliding doors and running boards

Running boards fitted below the two sliding side doors make getting in and out even easier, while enhancing Tourneo Custom's luxurious style. (Standard)



### Integrated roof rack

Tourneo Custom is available with an ingenious roof rack system that folds away when not in use to help improve fuel economy and reduce wind noise, versus conventional roof racks. Capable of carrying loads of up to 130 kg, the roof rack features a load stop and integrated T-slots that are compatible with standard roof rack accessories to maximise its capability and usability. (Option. Restrictions apply. Please see specification section for more details)



### ISOFIX child seat fixing points

A total of four ISOFIX child seat attachment points are provided on selected second and third row seats. (Standard. Position varies by series)

**Note: A rear-facing child seat must not be fitted to the second row seat when they are rearward facing towards the third row.**

### 230 V (150 W) power converter

Operate or charge your favourite devices without the need for special adaptors. Simply plug in as you would at home. (Option)



### Privacy glass and rear window blinds

Integrated sunblinds can be easily raised to shield rear occupants from bright sunlight (standard on Titanium, Titanium X and Sport. Option on Zetec and Shuttle Bus) (L1 - fitted to 2nd row only, L2 - fitted to 2nd & 3rd rows)

Privacy glass adds a further level of screening and sophistication (standard on Zetec, Titanium, Titanium X and Sport, option on Shuttle Bus)





“Call John”

“Listen to message”

“Find town centre”

“I need fuel”

“I need to park”

“I’m hungry”

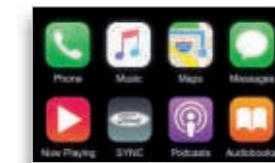
## Meet your phone’s new best friend.

### Ford SYNC 3

New Ford SYNC 3 integrates seamlessly with your compatible smartphone, letting you control everything from phone calls and text messaging, to music and satellite navigation – all via the 8" touchscreen, or by using remarkably simple voice commands. (Option on Zetec, standard on Titanium, Titanium X and Sport)

#### Sync 3 features

- Make and receive calls hands-free
- Easy navigation (option)
- Listen to your own music (link to Spotify)
- Touchscreen interface (8" screen)
- Listen to text messages



#### Touchscreen

The SYNC 3 8" touchscreen supports multi-touch ‘swipe’ and ‘pinch-to-zoom’ gestures, and lets you arrange application icons and background displays just as you would on your tablet or smartphone. You can also switch between daytime and night modes, and tailor presets for multiple users.

Main image shows Tourneo Custom Titanium with SYNC 3 and satellite navigation (ICE Pack 24) (Option).



#### AppLink, Apple CarPlay and Android Auto

Control SYNC-compatible apps with AppLink, while Apple CarPlay and Android Auto let you navigate your smartphone HMI through the SYNC 3 home screen, just as if it were your handset.

Live Traffic\* is available through the FordPass app. Connecting seamlessly via SYNC 3 with navigation, Live Traffic gives you up-to-the-minute traffic data, enabling you to plan your journey more efficiently.

**Please note:** Full SYNC 3 smartphone integration only available with iPhone 5/Android 5.0 (Lollipop) or higher. Some SYNC 3 functions require a data connection, so mobile data charges will apply. To check whether Apple CarPlay and Android Auto are available in your market, please check official Apple CarPlay and Android Auto websites for the latest information.

Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth®-paired and connected mobile phone to help vehicle occupants initiate a call to the local Communications Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions.

\*Live Traffic access is free for the first 2 years following registration of a new Ford featuring SYNC 3 with navigation; thereafter there is an annual licence fee.



## Reacts before you know it.

Combining information from a forward-facing camera and radar technology, new Tourneo Custom can help in various driving situations. From Pre-Collision Assist<sup>(2)</sup> (option as part of Adaptive Cruise Control) that can alert you to a potential collision, to Intelligent Speed Assist (option) that helps you stay within speed limits, Tourneo Custom is better equipped than ever to lend a helping hand.

<sup>(0)</sup>Uses sensors.

<sup>(2)</sup>Driver assistance feature.

<sup>(1)</sup> Speed limit may vary according to road and vehicle size. Driver is responsible for adhering to the speed limit at all times.



### Driver Alert<sup>(2)</sup>

Designed to warn you if the system detects driving behaviour that indicates a drop in alertness levels. Initially, a warning icon is displayed in the instrument cluster, followed by a warning chime if driving alertness further declines. (Standard with Lane-Keeping Alert)



### Pre-Collision Assist<sup>(2)</sup>

Using radar and a camera, Pre-Collision Assist<sup>(2)</sup> keeps a watchful eye on the road ahead. The system is designed to monitor your proximity to other vehicles and pedestrians – even in the dark, when illuminated by the vehicle's headlights – and can alert you to a potential collision. If you don't respond to the system's warning signals, Active Braking<sup>(2)</sup> pre-charges the braking system and can automatically apply the brakes to help mitigate the effect of any impact. (Option as part of Adaptive Cruise Control)

### Adaptive Cruise Control<sup>(2)</sup>

Set your desired speed and Adaptive Cruise Control<sup>(2)</sup> will maintain a pre-set distance from the vehicle in front. If the sensors detect traffic slowing ahead, your vehicle automatically slows down. When traffic has cleared, your vehicle accelerates back to the pre-selected speed. (Option)

### Intelligent Speed Assist<sup>(2)</sup>

When activated, the system is designed to automatically restrict the vehicle's speed to the limit detected <sup>(1)</sup> by the traffic sign recognition system. The driver can also select the top speed tolerance in addition to the detected speed limit. (Option, available at extra cost only when Adaptive Cruise Control and navigation are also ordered)





# Senses what you can't see.

New Tourneo Custom benefits from the latest technology that looks out for you, your vehicle and those around you. One such system, Cross-Traffic Alert (part of optional Blind Spot Information System), is designed to help when reversing out of a parking bay where vision is obscured by vehicles parked either side. The system can provide audible and visual warnings to reduce the risk of colliding with an approaching vehicle.



**Cross-Traffic Alert**  
Part of the Blind Spot Information System, Cross Traffic Alert is designed to scan left and right as you reverse from a perpendicular parking space. If a moving vehicle or other hazard is detected, the system will alert you with visual and audible warnings. (Option)



**Live Traffic\***  
Provides you with real-time traffic information such as traffic speed, accidents and road closures, as well as alternative route guidance and mapping to help you avoid problem areas. Available through FordPass via SYNC 3 with navigation.

\*Live Traffic access is free for the first 2 years following the registration of a new Ford featuring SYNC 3 with navigation; thereafter there is an annual licence fee.

**Blind Spot Information System**  
As another vehicle – a car, van or lorry – enters your blind spot whilst travelling, the system is designed to alert you with a warning light built into the driver's and passenger's door mirrors. (Option)



## See the road in a new light.

### Enhanced lighting for outstanding visibility.

Tourneo Custom's stylish new headlights give it a strong identity. All versions incorporate daytime running lights, while the powerful Bi-Xenon headlights (option on Zetec, Titanium and Sport, standard on Titanium X) provide enhanced illumination in all conditions.

#### Auto high beam

Temporarily dips your headlights when it detects oncoming traffic or a vehicle ahead, and automatically reverts back to high beam for maximum visibility. (Option as part of Adaptive Cruise Control)



#### Projector-style headlights with static cornering lights

When you turn the steering wheel beyond 30 degrees, cornering lights illuminate the appropriate side of the road for extra visibility at night. Operates at speeds up to 20 mph. (Standard)

#### Bi-Xenon headlights with static bending lights

Tourneo Custom's new Bi-Xenon headlights offer superior light quality over halogen bulbs, while using less energy. Static bending lights, mounted within each headlight, illuminate corners during turns, at speeds up to 40 mph. Whenever outside light levels dictate, automatic headlights switch on to help keep the road ahead well lit. (Option)

Model shown is a Tourneo Custom 310 L1 Titanium X in Moondust Silver premium body colour (option) with 17" 10-spoke Dark Tarnish alloy wheels (option)



## Technology to make your life easier.

Tourneo Custom is available with a range of safety and driver assistance features to help make every drive both safer and easier.

### Roll Stability Control<sup>(1)</sup>

Ford's unique roll-rate sensor helps the Roll Stability Control system to keep the tyres grounded under conditions of high centre of gravity and when driving through off-camber turns. (Standard)

### Auto Start-Stop

Helps to improve your fuel efficiency. (Standard)

### Torque Vectoring Control<sup>2</sup>

Designed to improve traction, roadholding and agility when cornering by continuously optimising the engine torque distributed to each front wheel to match the amount of grip each has available. (Standard)

### Traction Control<sup>1)</sup>

If wheel slip is detected at low speed, this system can distribute more torque to the wheel with most traction. (Standard)

### Emergency Brake Assist<sup>(1)</sup>

Designed to recognise an emergency braking situation and increase the pressure within the braking system to provide extra stopping power. (Standard)

### Electronic Stability Control (ESC)<sup>(1)</sup>

Designed to help you maintain control in extreme driving conditions. It senses when you are deviating from your chosen line and aims to keep you on track by automatically regulating braking and engine output. (Standard)

### Impressive towing ability

With up to 2,150 kg\* maximum towing capacity, Tourneo Custom offers impressive pulling power along with a range of safety features to help keep you and your trailer secure. (Commercial users may need a digital tachograph)

### Trailer Sway Control<sup>(1)</sup>

Designed to detect when trailer sway occurs and to help counteract it to bring the trailer under control. (Standard, but activated with optional Ford trailer tow attachment)

### Hill Start Assist<sup>(2)</sup>

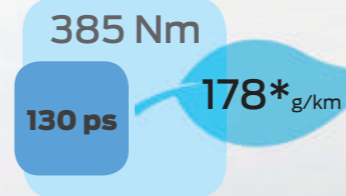
Designed to temporarily prevent you from rolling down a slope when you move your foot from the brake pedal to the accelerator pedal. It works in forward and reverse gears, so is ideal for towing and pulling heavy loads. (Standard)

<sup>1</sup>Uses sensors. <sup>\*</sup>Maximum towing capacity on L2 series. <sup>1)</sup>Safety feature. <sup>2)</sup>Driver assistance feature.



## Power without compromise.

**Tourneo Custom is powered by our latest range of high-performance Ford EcoBlue diesel engines. Powerful, clean and refined they build on the industry-leading performance and technology of our award-winning Ford EcoBoost petrol engines.**

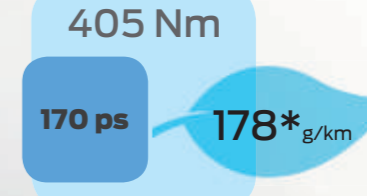


### Flexible

#### 2.0L Ford EcoBlue 130 PS

The Ford EcoBlue 130 PS (96 kW)/385 Nm diesel engine strikes a performance balance, delivering extra power and torque without compromising emissions.

\*NEDC CO<sub>2</sub>mPas test figures. See Fuel and CO<sub>2</sub> section for more information.

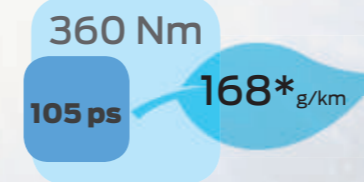


### Powerful

#### 2.0L Ford EcoBlue 170 PS

The Ford EcoBlue 170 PS (125 kW) diesel engine develops 405 Nm of torque, making it the ideal choice if regularly towing.

\*NEDC CO<sub>2</sub>mPas test figures. See Fuel and CO<sub>2</sub> section for more information.



### Efficient.

#### 2.0L Ford EcoBlue 105 PS

Tourneo Custom's Ford EcoBlue 105 PS (77 kW)/360 Nm diesel engine combines fuel efficiency (with WLTP test figures from as low as 37.7 mpg\*\* (7.5 L/100 km) combined) with excellent driveability and refinement. State-of-the-art design helps keep running costs down without compromising on performance.

\*NEDC CO<sub>2</sub>mPas test figures. See Fuel and CO<sub>2</sub> section for more information.

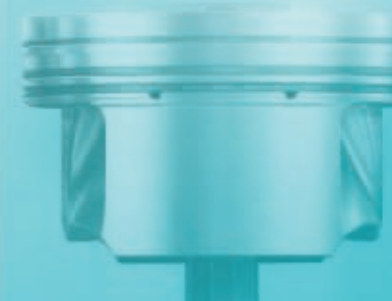
\*\*Combined fuel consumption (WLTP figures with no options)



**55% less NO<sub>x</sub> than the previous standard.**

### Greater performance.

**New Tourneo Custom's Ford EcoBlue diesel engines comply with stringent Euro6 (6d-TEMP) emissions standards, which specify a 55% reduction in nitrogen oxide (NO<sub>x</sub>) emissions versus the previous Euro5 emissions standards. A Selective Catalytic Reduction (SCR) system uses AdBlue<sup>®</sup>, a urea/water-based fluid to convert NO<sub>x</sub> emissions in the exhaust gas into nitrogen and water. A particulate filter then reduces more than 99% of emitted solid particulates from the vehicle's exhaust.**



## Models Zetec

### Key exterior features

- 16" alloy wheels with locking wheel nuts
- Projector-style headlights with static cornering fog lights, LED daytime running lights and courtesy delay
- Front fog lights
- Electrically-operated and heated door mirrors with body colour housings, blind spot eliminator and integrated side indicator
- Remote control central locking with two key fobs
- Front and rear parking distance sensors
- Flip-open second row windows
- Privacy glass on rear windows
- Washer fluid low-level sensor

### Key interior features

- AM / FM Radio with SYNC, Bluetooth®, 4.2" TFT display, remote audio controls, integrated control panel, USB connectivity port with iPod® functionality and ten speakers (ICE Pack 18)
- Versatile Conference Seating with second row individual seating, which can rotate, and third row 2+1 seats. All seats can fold, tumble, stow or be removed
- Front air conditioning with pollen filter
- Leather-trimmed steering wheel
- Cruise control with Adjustable Speed Limiter
- Carpet floor covering in passenger and luggage compartment
- Lockable glovebox
- Electrically-operated front windows with one-shot up/down on driver's side
- Rear courtesy lights with theatre-style dimming
- Driver's airbag, front passenger's airbag®, front seat side thorax airbags and side curtain airbags
- Automatic headlights
- Rain-sensing wipers
- Quickclear heated windscreen
- Manual rear seat recliner



**Integrated roof rack** (Option)



**ICE Pack 18 - AM/FM audio with SYNC with 4.2" TFT display** (Standard)

### Option pack available:

#### Visibility Pack - Premium

- Lane-Keeping Alert with Driver Alert
- Rear-view camera with Trailer Hitch Assist
- Auto High Beam

#### Engines

- 105 PS (77 kW)/360 Nm
- 130 PS (96 kW)/385 Nm

\*Note: A rear-facing child seat should never be placed in the front passenger seat when the Ford vehicle is equipped with an operational front passenger's airbag. The safest place for children is properly restrained on the second-row seats.

Note The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited and its associated companies is under licence. Other trademarks and trade names are those of their respective owners.

Model shown is a Tourneo Custom Zetec 320 L1 in Moon dust Silver premium body colour (option) with Bi-Xenon headlights (option).



## Models Titanium

### Key exterior features, in addition to Zetec

- 17" 10-spoke silver alloy wheels with locking wheel nuts and wheel arch extensions (310 models only)
- 16" 10-spoke alloy wheels with locking wheel nuts (320 models only)
- Body colour bodyside moulding
- Perimeter alarm
- Electrically-operated, heated and power-foldable auto-fold door mirrors with body colour housings, blind spot eliminator and integrated side indicator
- Rear mud flaps

### Key interior features, in addition to Zetec

- SYNC 3 system, radio with DAB, SYNC (includes Emergency Assistance\*) with Bluetooth®, Voice Control, AppLink, audible text messaging and privacy mode, 8" touchscreen display, integrated control panel, USB connectivity port with iPod® functionality, remote audio controls and ten speakers (ICE Pack 23)
- Highly Versatile Conference Seating with second and third row individual seats
- Rear compartment air conditioning
- Integrated sunblinds on second row windows, plus third row windows on L2 models
- Illuminated vanity mirrors in sun visors



Model shown is a Tourneo Custom Titanium 310 L1 in Chrome Blue premium body colour with Bi-Xenon headlights (option).

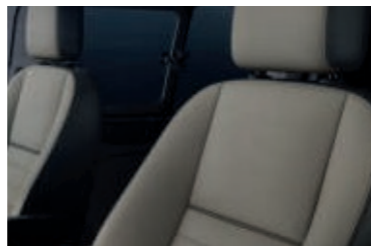
### Option pack available:

#### Visibility Pack – Premium

- Lane-Keeping Alert with Driver Alert
- Rear-view camera with Trailer Hitch Assist
- Auto High Beam

#### Engines

- 130 PS (96 kW)/385 Nm
- 170 PS (125 kW)/405 Nm



Leather seat trim (Option)



Power-operated and heated driver's seat (Option)

\*Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth®-paired and connected mobile phone to help vehicle occupants initiate a call to the local Communications Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions.

**Note** The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited and its associated companies is under licence. Other trademarks and trade names are those of their respective owners.



## Models Titanium X

### Key exterior features, in addition to Titanium

- Rear-view camera
- Bi-Xenon headlights, including LED daytime running lights and static cornering lights

### Key interior features, in addition to Titanium

- Leather trim (Salerno Leather in Palazzo, or Dark Palazzo)
- 10-way power-adjustable and heated driver's seat with lumbar support
- SYNC 3 navigation system, with DAB, SYNC (includes Emergency Assistance\*) with Bluetooth®, Voice Control System, AppLink, audible text messaging and privacy mode, 8" touchscreen display, extended integrated control panel, USB connectivity port with iPod® functionality, remote audio controls and ten speakers (ICE Pack 24)



Model shown is a Tourneo Custom Titanium X 310 L1 in Diffused Silver exclusive body colour (option).

### Options available:

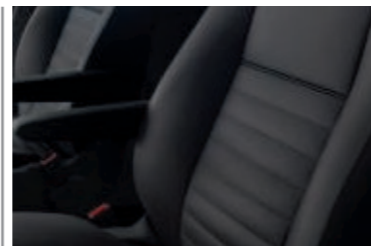
- Adaptive Cruise Control (free of charge option) includes Pre-Collision Assist and Auto High Beam Assist
- Lane-Keeping Alert with Driver Alert

### Engines

- 130 PS (96 kW)/385 Nm
- 170 PS (125 kW)/405 Nm



Bi-Xenon headlights (standard)



Leather trim (standard)

\*Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth®-paired and connected mobile phone to help vehicle occupants initiate a call to the local Communications Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions.

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## Models Sport

### Key exterior features, in addition to Titanium

- Sport styling kit – includes front lower bumper skirt with unique fog light bezel, body colour side skirts, rear bumper skirt, sports style bonnet and tailgate stripes, side stripes with Tourneo branding, and front and rear wheel arch extensions
- Unique 17" 5x2-spoke bright machined black alloy wheels with locking wheel nuts
- Sport suspension
- Lane Keeping Alert
- Five-bar front grille with gloss black painted vanes

### Key interior features, in addition to Titanium

- Lane Keep Alert
- Partial leather seat trim
- 10-way power-adjustable and heated driver's seat



Model shown is a Tourneo Custom Sport 310 L1 in Frozen White solid body colour and Bi-Xenon headlights (option).

- **Options available:**  
Adaptive Cruise Control - includes Auto High Beam

### Engine

- 170 PS (125 kW)/405 Nm



### Sport stripes and grille (standard)

Frozen White, Shadow Black, Magnetic and Moondust Silver body colours get black stripes with orange accents (as above).

Race Red, Chrome Blue and Orange Glow body colours get black stripes with silver accents.



### 17" 5x2-spoke bright machined black alloy wheels (standard)



**TOURNEO**



## Sit back and relax.

### Allergy-friendly interior

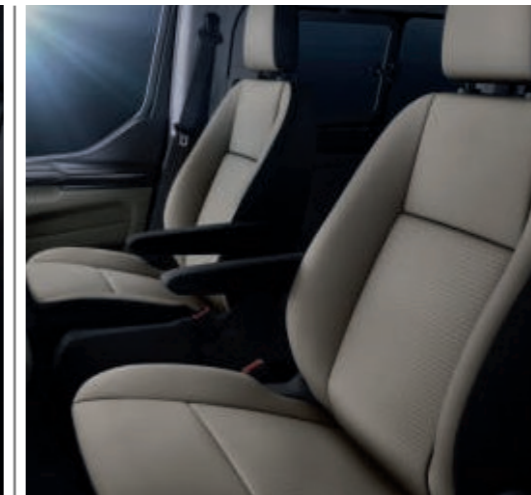
Ford Tourneo Custom's interior uses materials that minimise the risk of an allergic reaction. Models fitted with air conditioning also have a high-performance pollen filter to help prevent dust and pollen entering the passenger compartment.



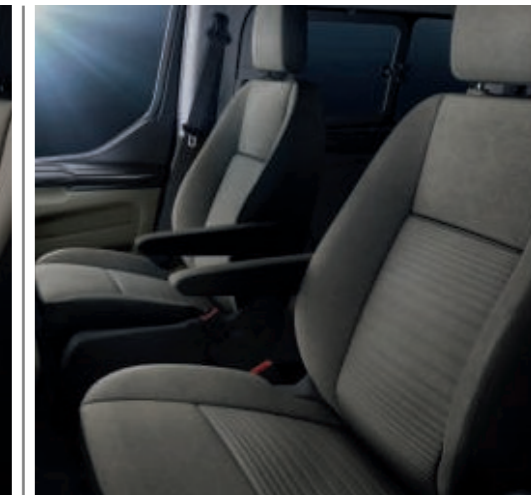
**Shuttle Bus**  
Seat insert: Quadrant in Dark Palazzo Grey  
Seat bolster: City in Ebony



**Zetec**  
Insert: Capitol in Ebony  
Bolster: City in Ebony



**Zetec**  
Insert: Capitol in Palazzo Grey  
Bolster: City in Palazzo Grey



**Titanium**  
Insert: Inroad Emboss in Palazzo Grey  
Bolster: Marl in Palazzo Grey



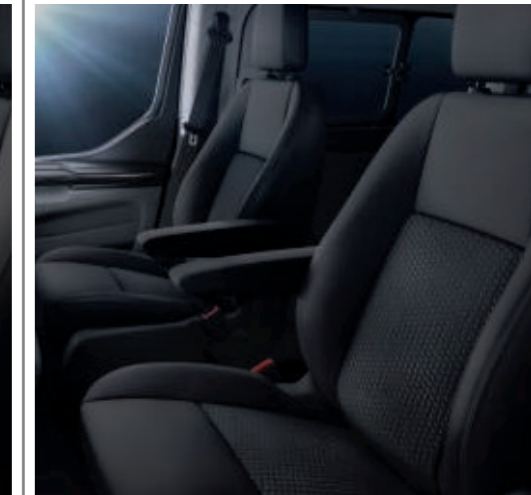
**Titanium**  
Insert: Inroad Emboss in Dark Palazzo Grey  
Bolster: Marl in Dark Palazzo Grey



**Titanium/Titanium X**  
Insert: Salerno Leather with 5 cm Horizontal Stitching in Palazzo Grey  
Bolster: Salerno Leather in Palazzo Grey



**Titanium/Titanium X**  
Insert: Salerno Leather with 5 cm Horizontal Stitching in Dark Palazzo Grey  
Bolster: Salerno Leather in Dark Palazzo Grey



**Sport**  
Seat insert: Dynamo Emboss on Eton in Ebony  
Seat bolster: Salerno Leather in Ebony



**Race Red**  
Solid body colour



**Frozen White**  
Solid body colour



**Blazer Blue**  
Solid body colour



**Orange Glow**  
Exclusive body colour\*



**Chrome Blue**  
Premium body colour\*



**Diffused Silver**  
Exclusive body colour\*



**Shadow Black**  
Premium body colour\*



**Magnetic**  
Exclusive body colour\*



**Moondust Silver**  
Premium body colour\*



## We chose Diffused Silver. What will you choose?

### 12-year perforation warranty

The Tourneo Custom owes its beautiful and durable exterior to a thorough multi-stage painting process. From the wax-injected steel body sections to the hard-wearing top coat, new materials and application processes ensure it will retain its good looks for many years to come.

**Note** The images used are to illustrate body colours only and may not reflect the vehicle described. Colours and trims reproduced within this brochure may vary from the actual colours, due to the limitations of the printing processes used.

\*Premium and Exclusive body colours are options, at extra cost.

The Ford Transit Custom is covered by the Ford Corrosion Protection Warranty for 12 years from the date of first registration. Subject to terms and conditions.



**Brink®+ detachable tow bar**

For extra transport and stowage capability, the tow bar can tow up to 2,150 kg\* depending on engine and series (not compatible with air suspension). The tow bar can be detached if not in use. Also available as a fixed tow bar. (Accessory)



**Engine undershield**

Tough corrosion-resistant metal undershield helps protect engine from accidental stone and kerb damage. Easily removed for oil changes and routine servicing. (Option and accessory)



**Bosch®+ reverse warning device**

Linked to reverse gear. Provides an audible warning when the vehicle is reversing. (Accessory)

**Integrated roof rack**

Can carry up to 130 kg of cargo and folds level with the roof line when not in use. Features load stop and integrated T-slots that are compatible with standard roof rack accessories to maximize the roof rack capability and usability. (Option on Zetec, Titanium and Titanium X, and accessory) Restrictions apply. Please see specification section for more details.

**Thule®+ roof box**

Designed to carry a wide variety of loads and protect them from weather and theft. Most models come with dual-opening for easy access. Only in combination with L1 short wheelbase. (Accessory, available in various sizes)

**Thule®+ roof ski/snowboard carrier**

Elegant, fully-lockable ski carrier suitable for up to six pairs of standard size skis or four snowboards. Only in combination with L1 short wheelbase. (Accessory)

Fitment of accessories may have an impact on your vehicle's fuel consumption.

+Item covered by third party supplier's warranty, please see back cover for details.

\*Towing capacity depends on engine and vehicle series, please refer to vehicle weight and load specifications.

For more accessories for your Ford Tourneo Custom visit [www.ford-accessories.co.uk](http://www.ford-accessories.co.uk)

For a range of Ford branded merchandise – visit [www.fordlifestylecollection.com](http://www.fordlifestylecollection.com)



**ClimAir®+ wind deflectors**

Helps reduce wind turbulence and noise, allowing you a more enjoyable drive with the front windows down, even during light rain. (Accessory)

**Alloy wheels**

A choice of 17" alloy wheels with locking wheel nuts. (Standard on Titanium and accessory)

**Mud flaps**

Contoured rear mud flaps help to protect the bodywork of your Tourneo Custom from stone chips and road spray. (Option and accessory)

**Rubber floor mats**

All-weather rubberised floor mats are tailor-made to fit your Ford perfectly and protect against dirt and damp. Securely fixed directly onto the vehicle's floor. (Accessory)

**Xvision (SCC)+ parking distance sensors**

An audible warning helps you to judge front and/or rear parking distances. (Accessory)

## Making ownership easy and affordable.

Take advantage of a range of invaluable services and make the most of your vehicle – for as long as you own it.

### FORD BUSINESS SERVICE

Efficiency, accuracy and convenience are at the heart of the Ford Transit24 commercial vehicle service promise. Therefore, whether it is servicing, maintenance or repair you need, be sure to come and see us.

- Available from all Transit Centres and Transit Service dealers
- While-you-wait servicing by prior appointment
- Late night servicing available at least once per week
- Priority treatment for urgent repairs
- Vehicle off the road repairs (VOR)\*
- Collection and delivery\*\*
- Testing and MOTs
- Transparent pricing
- Genuine Ford parts quality
- Ford-trained technicians

- Interim checks for optimum vehicle performance
- Service Activated Roadside Assistance†
- Ford Protect packages to suit you
- One Call to access all the Ford services you need

\*Repairs will start on the same working day (as long as you bring your vehicle in before 3pm), or at least within 24 hours of its arrival. If we need to order parts, we'll begin work the day they're delivered. 'Vehicle off road' repairs should be completed within 24-hours.

\*\*Your Transit Centre can arrange to collect your vehicle and deliver it back to you after service or repairs, so you can get on with running your business. By arrangement and limited to a specific mileage radius of the dealer. Contact your local dealer to discuss your requirements.

†Available at participating Dealers only. Roadside Assistance is activated automatically at every routine service with coverage extended valid from the date of service for 12 months, or until the next service is due, whichever comes first. See [Ford.co.uk/roadsideassistance](http://Ford.co.uk/roadsideassistance) for more information.

### Finance

When it comes to financing your vehicle, our size and expertise means we're well placed to provide you with a wide range of finance products.

Ford Credit<sup>o</sup>: Provides a range of finance plans for your vehicle whether you are a private or business user.

Ford Lease<sup>o</sup>: Specialises in contract hire and leasing and provides an alternative range of finance plans which can be tailored to suit your business.

### FORD INSURE

At Ford Insure we provide insurance designed specifically for Ford owners. We have comprehensive cover which includes features and benefits that really matter to you, along with first class service.

- Repairs carried out by Ford-trained technicians at Ford Accident Repair Centres
- Genuine Ford parts with a 5 year guarantee
- Small replacement car for the duration of your repairs
- Ford Insure experts at UK call centres
- 24 hour accident recovery
- Unlimited cover for standard fit in-car entertainment equipment. If they are lost, damaged by fire or stolen whilst in your vehicle
- Up to 90 days European cover
- Replacement child seats in the event of an accident

Terms and conditions apply. Ford Insure is sold and administered by Europa Group Limited which is authorised and regulated by the Financial Conduct Authority. Registration number 309794. Registered in England with company number 3279177. Registered office: Europa House, Midland Way, Thornbury, Bristol, BS35 2JX

### FORD PROTECT

#### Extended Warranty

Extend your warranty up to 5 years (from date of registration), with Ford Protect available at participating Ford Dealers.

Extend your standard 3-year warranty and enjoy worry-free motoring for many years to come. Ford Protect provides a range of key benefits including:

- Extended duration and mileage
- Cover against unexpected repair costs
- Protection on trips abroad
- With a Ford Protect Plan, the price of parts and labour are guaranteed for the length of your plan
- Helps prolong the lifespan of your Ford vehicle
- Helps protect your vehicle resale value

Ford Protect terms and conditions apply for further information please call 03702 416 726



<sup>o</sup>Ford Credit: Finance subject to status. Guarantees may be required. Freepost Ford Credit. Ford Credit is a trading style of FCE Bank plc. which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority under firm reference number 204469.

<sup>o</sup>Ford Lease: Ford Lease is provided by ALD Automotive Ltd, trading as Ford Lease, Oakwood Drive, Emersons Green, Bristol, BS16 7LB. ALD Automotive is registered in England No. 987418. ALD Automotive is authorised and regulated by the Financial Conduct Authority.

## FORD TOURNEO CUSTOM Styling and appearance

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
<b>Wheels</b>					
Steel – 16"x6½" with full wheel covers (Fitted with 215/65 R16 BSW tyres)*	<input checked="" type="checkbox"/>				
Alloy – 16"x6½" 10-spoke (Fitted with 215/65 R16 BSW tyres)* (Includes locking wheel nuts) (Standard on Zetec 320 and Titanium 320)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Alloy – 17"x7" 10-spoke, Sparkle Silver finish (Fitted with 235/55 R17 BSW tyres)* (includes locking wheel nuts) (not available on Titanium 320)			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Alloy – 17"x7" 10-spoke, Dark Tarnish finish (Fitted with 235/55 R17 BSW tyres)* (includes locking wheel nuts) (not available on Titanium 320)			<input type="checkbox"/>	<input type="checkbox"/>	
Alloy – 17"x7" 5x2-spoke, Bright/Machined Black finish (Fitted with 235/55 R17 BSW tyres)* (includes locking wheel nuts)					<input checked="" type="checkbox"/>
Spare – Full-size steel with tool kit (standard with 16" wheels)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
Spare – Mini steel with tool kit available with 17" wheels (not available on Titanium 310 LWB with 9 seats)			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Tyre inflator kit (includes less spare wheel)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Design Features</b>					
Bodyside mouldings – Body colour			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Front grille – 5 bar, gloss black painted fins					<input checked="" type="checkbox"/>
Front grille – 5 bar, chrome surround colour	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Front bumper – Body colour	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rear bumper – Body colour	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Door handles – Body colour		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Tailgate handle – Body colour		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Sport styling kit – Body colour front lower bumper skirt, side skirts, rear bumper skirt corners and front and rear wheel arch extensions. Unique fog light bezel plus twin stripes on bonnet, rear liftgate and front lower bumper					<input checked="" type="checkbox"/>
Privacy glass – passenger compartment (37% luminous transmittance)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Light tinted glass – passenger compartment (78% luminous transmittance)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Paint</b>					
Paint – Solid	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Paint - Premium	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Paint – Exclusive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
					<input checked="" type="checkbox"/>
					<input type="checkbox"/>
					<input type="checkbox"/>



16" 10 spoke silver alloy wheel with locking wheel nuts (Standard on Zetec and Titanium 320 models, option on Shuttle Bus)



17" bright machined black alloy wheel with locking wheel nuts (Standard on Sport)



17" 10-spoke silver alloy wheel with locking wheel nuts (Standard on Titanium 310 models and Titanium X)



17" 10 spoke dark tarnish alloy wheel with locking wheel nuts (Option on Titanium 310 models and Titanium X)

Standard   
 Optional, at extra cost   
 Part of an option pack, at extra cost

## FORD TOURNEO CUSTOM Driving experience

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
<b>Driver Assistance</b>					
Speed Limiter – 56 mph (90 km/h)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speed Limiter – 62 mph (100 km/h)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trailer Sway Control (TSC) <sup>1)</sup> (activated with Ford trailer tow attachments)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lane-Keeping Alert <sup>2)</sup> (includes Driver Impairment Monitor <sup>2)</sup> and Auto High Beam Assist <sup>2)</sup> , mid series instrument cluster and Quickclear heated windscreen)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Cruise control <sup>2)</sup> (includes Adjustable Speed Limiter <sup>2)</sup> )	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Adaptive Cruise Control (includes Pre-Collision Assist <sup>2)</sup> with Pedestrian Detection <sup>2)</sup> , Speed Sign Recognition <sup>2)</sup> Auto High Beam Assist <sup>2)</sup> and Driver Impairment Monitor <sup>2)</sup> ) (only when specified with Lane-Keeping Alert)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Blind Spot Information System with Cross Traffic Alert <sup>2)</sup>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parking distance sensors – Front and rear	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Configurable front parking distance sensors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rear-view camera	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Exterior Lighting</b>					
Headlights – Projector-style halogen reflector lights with static cornering fog lights	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
Headlights – Bi-Xenon headlights with static cornering lights		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Headlights – LED daytime running lights	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Headlights – Automatic on/off (includes autowipers)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Headlights – Courtesy delay, 30 seconds duration	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fog lights – Front	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fog lights – Front with adaptive cornering	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Suspension</b>					
Front, independent MacPherson struts, coil springs, stabiliser bar and gas-pressurised shock absorbers. Rear, leaf springs and gas-pressurised shock absorbers	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rear air suspension (not available with automatic transmission, trailer tow, roof rack, or with dual front passenger seat)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Instruments and Controls</b>					
Tyre Pressure Monitoring System (TPMS) <sup>1)</sup>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Tachograph – Digital, electronic, 24-hour (not available with automatic transmission)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Option Packs</b>					
Visibility Pack Low – Quickclear heated windscreen, washer fluid sensor and electrically-operated, auto-foldable and heated mirrors	<input type="checkbox"/>				
Visibility Pack Premium – Lane-Keeping Alert (including Auto High Beam Assist <sup>2)</sup> and Driver Impairment Monitor <sup>2)</sup> ), rear-view camera, washer fluid sensor		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Rear-view camera with Trailer Hitch Assist

Select reverse gear and the image from the rear-view camera displays automatically in the central colour Multi-Functional Display screen. Marker lines overlaid on the camera image indicate where the vehicle is heading. (Standard on Titanium X and Sport, option on other series)



Standard   
 Optional, at extra cost   
 Part of an option pack, at extra cost

\*For details of the configurations available, please consult your Ford Dealer. Please note: Configurable locking must be defined at the time of order, it cannot be ordered as a Dealer-fitted option or accessory. <sup>1)</sup>Safety feature, <sup>2)</sup>Driver assistance feature.

## FORD TOURNEO CUSTOM Performance and efficiency

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
<b>Engine</b>					
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	■	■			
2.0 TDCi Ford EcoBlue 130 PS (96 kW)	■	■	■	■	
2.0 TDCi Ford EcoBlue 130 PS (96 kW) – 6-speed Automatic Transmission	■	■	■	■	
2.0 TDCi Ford EcoBlue 170 PS (125 kW)			■	■	■
2.0 TDCi Ford EcoBlue 170 PS (125 kW) – 6-speed Automatic Transmission			■	■	■
<b>Instruments and Controls</b>					
Trip computer – Distance to empty, instant and average fuel consumption, average speed, outside temperature	■	■	■	■	■
Water in fuel filter with sensor	■	■	■	■	■
<b>Technology</b>					
Auto-Start-Stop system	■	■	■	■	■
Acceleration control	□	□	□	□	□
Coated diesel particulate filter (cDPF)	■	■	■	■	■
Fuel tank – 70 litres	■	■	■	■	■
Urea after treatment system – 21 litre	■	■	■	■	■
Power-assisted steering (PAS)	■	■	■	■	■
Gear Shift Indicator Light	■	■	■	■	■

## Ford ECOnetic Technology

Ford EcoBlue advanced diesel engines provide exceptional fuel economy and low CO<sub>2</sub> emissions. Features include:

- Ford Auto Start-Stop system
- Ford Smart Regenerative Charging
- Gear shift Indicator – to aid economical driving
- Acceleration Control – unique engine calibration helps reduce fuel consumption when vehicle is driven empty (option)
- Ford Battery Management System – improves battery life, fuel consumption and ensures ready-to-go reliability

Standard ■  
 Optional, at extra cost □  
 Part of an option pack, at extra cost ☒

## FORD TOURNEO CUSTOM Comfort and convenience

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
<b>Interior convenience</b>					
Bottle holder – Twin, 2-litre bottle capacity, facia-mounted with roller cover	■	■	■	■	■
Glovebox – With lid and A4 file storage capability	■	■	■	■	■
Glovebox – Lockable		■	■	■	■
Smokers' Pack – Cigar lighter and ash cup	□	□	□	□	□
Storage – Front door map pockets	■	■	■	■	■
Storage – Storage compartment on facia top with lift-up lid	■	■	■	■	■
Sunblinds – Second and third row (second row only on L1)	□	□	■	■	■
<b>Audio and Communication Systems</b>					
Radio with AM/FM, SYNC with Bluetooth®, 4.2" TFT display, remote audio controls, integrated control panel, USB connectivity port with iPod® functionality, includes ten speakers (ICE Pack 18)	■	■	■	■	■
Radio with DAB/AM/FM, SYNC with Bluetooth®, 4.2" TFT display, remote audio controls, integrated control panel, USB connectivity port with iPod® functionality, includes ten speakers (ICE Pack19)	□	□	■	■	■
Radio with DAB/AM/FM, SYNC (includes Emergency Assistance*) with Bluetooth®, Voice Control, AppLink®, audible text messaging and privacy mode, 8" touchscreen display, integrated control panel, USB connectivity port with iPod® functionality, remote audio controls, includes ten speakers (ICE Pack 23)	□	☒	■	■	■
Radio with DAB/AM/FM, navigation system, SYNC (includes Emergency Assistance*) with Bluetooth®, Voice Control System, AppLink®, audible text messaging and privacy mode, 8" touchscreen display, extended integrated control panel, USB connectivity port with iPod® functionality, remote audio controls, includes ten speakers (ICE Pack 24)	□	□	□	■	□
<b>Climate Control</b>					
Air conditioning – Front	□	■	■	■	■
Air conditioning – Front and Rear	□	□	■	■	■
Heater – Rear	□	□	■	■	■
Heater – Positive Temperature Co-efficient (PTC)	■	■	■	■	■

Standard ■  
 Optional, at extra cost □  
 Part of an option pack, at extra cost ☒

### Air conditioning

A separate air conditioning system is available for the rear passenger compartment with its own rotary controls. (Standard on Titanium, Titanium X and Sport, option on Zetec and Shuttle Bus)



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## FORD TOURNEO CUSTOM Comfort and convenience

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
<b>Interior Lighting</b>					
Courtesy lights – Header-mounted, front with map reading lights and theatre dimming	■	■	■	■	■
Courtesy lights – Footwell illumination (side load door only)	■	■	■	■	■
Courtesy lights – Rear seat courtesy lights with theatre dimming	■	■	■	■	■
Loadspace compartment lights	■	■	■	■	■
<b>Seating</b>					
Driver's seat – 10-way heated (fore/aft, recline, height, tilt and lumbar) with armrest	■	■	■	■	■
Driver's seat – Power 10-way heated (fore/aft, recline, height, tilt, and lumbar) with armrest	■	■	□	■	■
Front passenger's seat – Single, 8-way heated (fore/aft, recline, height, tilt)	■	■	■	■	■
Front passenger's seat – Single, 8-way heated (fore/aft, recline, height, tilt) with armrest	■	■	■	■	■
Front passenger's seat – Single, 10-way heated (fore/aft, recline, height, tilt, and lumbar) with armrest	■	■	■	■	■
Front passenger's seat – Dual, fixed and heated with tray table (not available on Shuttle Bus and RAS,LWB with 17" alloys when a spare wheel is necessary and with 17" alloys if Roof Rack or Automatic transmission specified)	■	□	□	■	■
Rear seats – Second row, triple single seats, foldable and detachable	■	■	■	■	■
Rear seats – Second row, dual seat	■	■	■	■	■
Rear seats – Third row, triple wide seats (2+1), foldable and detachable	■	■	■	■	■
Rear seats – Third row, triple single seats, foldable and detachable	■	■	■	■	■
Rear seats – Third row, double seat	■	■	■	■	■
Rear seats – Fourth row narrow triple seats	■	■	■	■	■
Rear seats – Recline and second row armrests	■	■	■	■	■

### Power-operated and heated driver's seat

With 10 ways to adjust the heated driver's seat, you can find your most comfortable driving position with ease. (Standard on Titanium X and Sport, option on Titanium)



## FORD TOURNEO CUSTOM Comfort and convenience

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
<b>Instruments and Controls</b>					
Steering column – Rake and reach-adjustable	■	■	■	■	■
Door mirrors – Blind spot eliminator and integrated side indicator	■	■	■	■	■
Door mirrors – Automatic power-foldable, electrically-operated and heated	■	■	■	■	■
Door mirrors – Black caps	■	■	■	■	■
Door mirrors – Body colour caps	■	■	■	■	■
Wipers – Front, variable/intermittent with electric wash	■	■	■	■	■
Wipers – Automatic with rain sensor (includes automatic headlights)	☑	■	■	■	■
Steering wheel – 4-spoke, leather-trimmed	■	■	■	■	■
Gearshift knob – Moulded	■	■	■	■	■
Gearshift knob – Leather-trimmed	■	■	■	■	■
Sunvisor – Driver and passenger, illuminated	■	■	■	■	■
Windows – Electrically-operated front with one-touch lowering on driver's side	■	■	■	■	■
<b>Technology</b>					
Ford Easy Fuel capless refuelling system with misfuel inhibit	■	■	■	■	■
Windscreen – Quickclear heated	☑	■	■	■	■

### SelectShift automatic transmission

For greater comfort and convenience in urban driving, Tourneo Custom can be specified with a six-speed SelectShift automatic transmission. Offering smooth, responsive and efficient performance, the transmission also provides the option of manual shifting using buttons on the gear lever. (Option on 130 PS and 170 PS models)



- Standard
- Optional, at extra cost
- ☑ Part of an option pack, at extra cost

- Standard ■
- Optional, at extra cost □
- Part of an option pack, at extra cost ☑

Note: The Bluetooth® Wordmark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited is under licence. Other trademarks and trade names are those of their respective owners. \*Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth®-paired and connected mobile phone to help vehicle occupants initiate a direct call to the local Communications Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions.

## FORD TOURNEO CUSTOM Safety and security features

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
<b>Safety</b>					
Anti-lock braking system (ABS) with electronic brake-force distribution (EBD) <sup>1)</sup>	■	■	■	■	■
Airbag – Driver's <sup>1)</sup>	■	■	■	■	■
Airbag – Front passenger's* <sup>1)</sup> (includes passenger's airbag deactivation switch)	■	■	■	■	■
Airbag – Front side and curtain airbags <sup>1)</sup>	■	■	■	■	■
Seat belts – 3-point diagonal inertia reel (all seats) <sup>1)</sup>	■	■	■	■	■
ISOFIX child seat – 3 attachments – Centre (2nd and 3rd row) and driver's side (2nd row) seats <sup>1)</sup>	■				
ISOFIX child seat – 4 attachments – Centre (3rd row), driver's and passenger's side (2nd row) and passenger's side (3rd row)		■			
ISOFIX child seat – 4 attachments – driver's and passenger's side (2nd and 3rd row)			■	■	■
First aid kit	■	■	■	■	■
<b>Security</b>					
Alarm – Perimeter	□	□	■	■	■
Immobiliser – Passive Anti-Theft System (PATS) (insurance-approved Category 2 immobiliser)	■	■	■	■	■
Locks – Power central locking	□	□	□	□	□
Locks – Power door deadlocks, shielded with strengthened mountings	■	■	■	■	■
Locks – Remote control central locking with one key fob	■	■	■	■	■
Locks – Remote control central locking with 2 key fobs		■	■	■	■
Locks – Fleet key	□	□	□	□	□
Locks – Configurable 2-stage unlocking*	■	■	■	■	■
Locks – Auto relocking, doors relock after 45 seconds if no door is opened	■	■	■	■	■
Locks – Audio mis-lock feedback, audible signal if a door is ajar when locking activated	■	■	■	■	■
Locks – Auto locking on drive-away, doors automatically lock at 5 mph	□	□	□	□	□
<b>Brakes</b>					
Dual-circuit, with self-adjusting servo-assistance and ABS – Front and rear discs	■	■	■	■	■
Electronic Stability Control (ESC) <sup>1)</sup>	■	■	■	■	■
Hill Start Assist (HSA) <sup>2)</sup>	■	■	■	■	■
Emergency Brake Assist (EBA) <sup>1)</sup>	■	■	■	■	■
Emergency Brake Warning <sup>1)</sup>	■	■	■	■	■

### Smarter engineering for greater peace of mind

With 4,500 crash tests to its name – in both the real and virtual worlds – the Tourneo Custom is designed to keep its occupants as safe as possible. Outstanding protection begins in the stiff body structure, with increased levels of high-strength and ultra-high-strength steel. And is complemented by a range of safety innovations, including a full array of airbags, plus advanced chassis and braking technology.

### Thorax and curtain airbags

Designed to help protect the driver's and front passengers' heads from injury. (Standard)



## FORD TOURNEO CUSTOM Utility

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
<b>Body</b>					
Doors – Driver's and passenger's side sliding glazed doors	■	■	■	■	■
Doors – Glazed rear liftgate with wash/wipe	■	■	■	■	■
Running boards – Door length (covering sliding door opening)	■	■	■	■	■
Side windows – Second row, flip-open	■	■	■	■	■
Side windows – Second row, fixed	□	□	□	□	□
Side windows – Third row, fixed	■	■	■	■	■
Rear window – Heated	■	■	■	■	■
<b>Carpet and Trim</b>					
Floor covering – Rubber	■				
Floor covering – Carpet		■	■	■	■
Assist handle – Located on B-pillar	■	■	■	■	■
<b>Certification</b>					
Vehicle Identification Number – Visible	■	■	■	■	■

## 5-star Euro NCAP rating

### Safety without compromise

Ford Tourneo Custom was awarded the maximum 5-star overall safety rating from Euro NCAP. In addition, the Tourneo Custom received two Euro NCAP Advanced Rewards in recognition of its Lane-Keeping Alert technology and SYNC Emergency Assistance system.

### Stop safer

Standard safety features include a full ESC system with ABS and Emergency Brake Assist (EBA) to help reduce emergency stopping distances. Larger brake pads last longer and are more resistant to brake fade, while wear sensors indicate when pads are due for replacement.



\*For details of the configurations available, please consult your Ford Dealer. Please note: Configurable locking must be defined at the time of order, it cannot be ordered as a Dealer-fitted option or accessory. ♦Note: A rear-facing child seat should never be placed in the front passenger seat when the Ford vehicle is equipped with an operational front passenger's airbag. <sup>1)</sup>Safety feature, <sup>2)</sup>Driver assistance feature.



Standard ■  
Optional, at extra cost □  
Part of an option pack, at extra cost ◻



## FORD TOURNEO CUSTOM Utility

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
<b>Electrical</b>					
Battery – Cold start (-20°C)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Battery – Twin High Performance deep-cycle AGM batteries (2 x 80 Ah capacity, 800 CCA batteries)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Alternator – Standard duty (165 Amp)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Alternator – Extra heavy duty (240 Amp)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Power point socket – 12 V (located on instrument panel and in stowage bin)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Power point socket – 12 V (located in rear)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Power point – 150 Watt (230 volt) power converter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Exterior Functional</b>					
Roof rack – Integrated and stowable (not available with rear air suspension)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mudflaps – Front	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Mudflaps – Rear	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Engine undershield	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tow bar with Trailer Sway Control with 13-pin electrics (tachograph may be required) (not available on Sport when automatic transmission is specified)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Loadspace Compartment</b>					
DIN 75410 compliant tie-down loops ( 2 in L1 models, 4 in L2 models)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

### Driving with AdBlue®

To operate correctly, the AdBlue® tank of your Ford Tourneo Custom Euro6 diesel engine must be filled with AdBlue® fluid. System warnings illuminate when the fluid level becomes too low. For more information, please discuss with your Ford Transit Centre.



- Standard
- Optional, at extra cost
- Part of an option pack, at extra cost

## FORD TOURNEO CUSTOM Special Vehicle Options

	SVO Code	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
<b>Body</b>						
<b>Electrical</b>						
Engine RPM Speed Control (1300-3000)	A003	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Auxiliary fuse panel	A526	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Beacon Preparation Pack – Switch and wiring front and rear (includes Auxiliary fuse panel A526 and Mini Overhead Console Single DIN) (not available to order with tachograph)	A606	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trailer tow electrics – Trailer tow electrics (connector and wiring) without the tow bar	A055	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Ford Programmable Battery Guard – Patented 10-mode programmable battery guard system capable of protecting Ford and 3rd party battery (not available with 230 V power converter)	A540	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DPF Manual Regeneration Initiation	A660	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

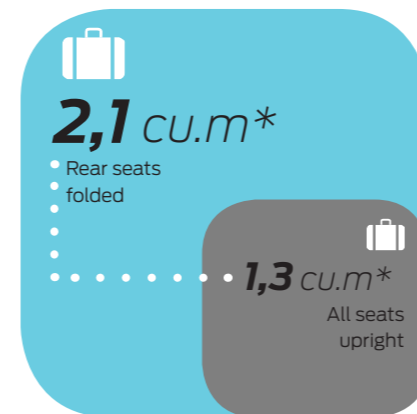
Optional, at extra cost

## FORD TOURNEO CUSTOM Model availability

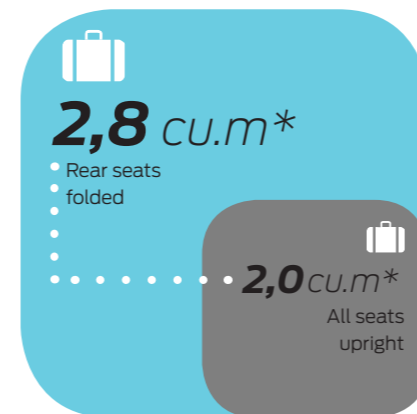
	310 L1	310 L2	320 L1	320 L2
<b>Tourneo Custom</b>				
2.0 TDCi Ford EcoBlue 105 PS (77 kW)			☒	☒
2.0 TDCi Ford EcoBlue 130 PS (96 kW)			☒	☒
2.0 TDCi Ford EcoBlue 130 PS (96 kW) with 17" alloy wheels	☒	☒		
2.0 TDCi Ford EcoBlue 130 PS (96 kW) 6-speed automatic			☒	☒
2.0 TDCi Ford EcoBlue 170 PS (125 kW)	☒	☒	☒	☒
2.0 TDCi Ford EcoBlue 170 PS (125 kW) with 17" alloy wheels – includes Sport	☒	☒		
2.0 TDCi Ford EcoBlue 170 PS (125 kW) 6-speed automatic	☒		☒	☒
2.0 TDCi Ford EcoBlue 170 PS (125 kW) 6-speed automatic with 17" alloy wheels – excludes Sport	☒	☒		
2.0 TDCi Ford EcoBlue 170 PS (125 kW) 6-speed automatic – Sport	☒			
<b>Tourneo Custom Shuttle Bus</b>				
2.0 TDCi Ford EcoBlue 105 PS (77 kW)				☒
2.0 TDCi Ford EcoBlue 130 PS (96 kW)				☒
2.0 TDCi Ford EcoBlue 130 PS (96 kW) 6-speed automatic				☒

## FORD TOURNEO CUSTOM Dimensions

### Tourneo Custom L1



### Tourneo Custom L2



### 8/9-seat Tourneo Custom

	5	9
Overall length	4973	5340
Overall width (with/without mirrors)	2272/1986	2272/1986
Overall height*	1959-1979	1954-1977
Side door entry width	930	930
Luggage space between wheel arches	1351	1351
Luggage space width	1752	1752
Luggage space floor to roof	1294	1294
Luggage space length (at base of third row seats)	650	1017
<b>Luggage capacity (litres)</b>		
Luggage capacity (behind third row of seats) (excludes Shuttle Bus)	1200	1900
<b>Turning circle (m)</b>		
16" wheels, kerb to kerb/wall to wall	11.6/12.2	12.8/13.4
17" wheels, kerb to kerb/wall to wall	11.8/12.3	13.0/13.5

1,927-1,984 mm/1,927-1,977 mm (L1/L2)



2,272 mm/1,986 mm  
(with/without mirrors)



4,972 mm/5,339 mm (L1/L2)

L1 = Short wheelbase, L2 = Long wheelbase. All dimensions (shown in mm) are subject to manufacturing tolerances and refer to minimum specification models and do not include additional equipment. These illustrations are for guidance only. \*Height dimensions show the range from minimum to maximum of a fully laden, lowest payload vehicle to unladen highest payload vehicle.

\*SAE Method.

Available ☒

## FORD TOURNEO CUSTOM Weights and loads

	Max gross payload (excluding driver/passenger) (kg) <sup>00</sup>	Gross vehicle mass (kg)	Min kerb mass (excluding driver/passenger) (kg)*	Front axle plated mass (kg)	Rear axle plated mass (kg)	Axle ratio <sup>o</sup>	Max. GTM (kg)	Max trailer mass range (kg) (a)	
								Braked	Unbraked
<b>Tourneo Custom 310 L1</b>									
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/170 PS (125 kW)	808	3140	2332	1625	1640	4.19	5040	2100	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/170 PS (125 kW) (with automatic transmission)	760	3140	2380	1675	1640	3.65	4140	1000	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/170 PS (125 kW) (with Rear Air Suspension)	751	3140	2389	1625	1640	4.19	-	-	-
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/170 PS (125 kW) (with automatic transmission and Rear Air Suspension)	703	3140	2437	1675	1640	3.65	-	-	-
2.0 TDCi Ford EcoBlue 170 PS (125 kW) Sport Manual	811	3140	2329	1600	1640	4.19	5240	2150	750
2.0 TDCi Ford EcoBlue 170 PS (125 kW) Sport Auto	763	3140	2377	1600	1640	3.65	4100	960	750
<b>Tourneo Custom 320 L1</b>									
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	883	3190	2307	1625	1640	4.19	5040	1900	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/170 PS (125 kW)	856-883	3190	2307-2334	1625	1640	4.19	5240	2100/2050	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/170 PS (125 kW) (with automatic transmission)	858	3240	2382	1675	1640	3.65	4240	1000	750
<b>Tourneo Custom 310 L2</b>									
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/170 PS (125 kW)	756	3140	2384	1725	1640	4.19	5240	2100	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/170 PS (125 kW) (with automatic transmission)	708	3140	2432	1725	1640	3.65	4140	1000	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/170 PS (125 kW) (with Rear Air Suspension)	699	3140	2441	1725	1640	4.19	-	-	-
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/170 PS (125 kW) (with automatic transmission and Rear Air Suspension)	651	3140	2489	1725	1640	3.65	-	-	-
2.0 TDCi Ford EcoBlue 170 PS (125 kW) Sport Manual	761	3140	2379	1650	1640	4.19	5240	2100	750
<b>Tourneo Custom 320 L2</b>									
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	830	3190	2360	1725	1640	4.19	5040	1850	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/170 PS (125 kW)	804-830	3190	2360-2386	1725	1640	4.19	5240	2050	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/170 PS (125 kW) (with automatic transmission)	806	3240	2434	1725	1640	3.65	4240	1000	750
<b>Shuttle Bus 320 L2</b>									
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	875	3190	2315	1725	1640	4.19	5040	1900	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)	875	3190	2315	1725	1640	4.19	5240	2100	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW) (with automatic transmission)	877	3240	2363	1725	1640	3.65	4240	1050	750
2.0 TDCi Ford EcoBlue 105 PS (77kW) / 130 PS (96 kW) (with Rear Air Suspension)	768	3140	2372	1725	1640	4.19	-	-	-

L1 = Short wheelbase, L2 = Long wheelbase. Kerb mass is affected by many factors such as bodystyles, engines and options. It is the weight of a standard-specification base series vehicle (different series will have different kerb masses), including fluids and fuel tank 90% full, but without the driver (75kg), crew or cargo. Payload within this guide is the difference between gross vehicle mass (GVM) and kerb mass with a further 75kg deduction for the weight of the driver. It must be noted that actual weight will always be subject to manufacturing tolerances which may result in payload variations between this guide and actual weight. For customers intending to load vehicle close to maximum payload, we suggest you also add a margin for error of 5% of Kerb Mass to the Kerb Mass figure before calculation, to reduce risk of overloading.

NB: It is the responsibility of the vehicle operator to ensure their vehicles are legally compliant for road use.

## FORD TOURNEO CUSTOM Fuel, performance and emissions

The test used to establish fuel consumption and CO<sub>2</sub> figures has changed to deliver results that are more representative of real life driving. The Worldwide Harmonised Light Vehicle Test Procedure (WLTP) has replaced the old NEDC test. The Fuel Consumption figures shown are derived from the new WLTP test. However, until 6th April 2020, the CO<sub>2</sub> figure shown will be the NEDC equivalent and this will be used to calculate Vehicle Excise Duty.

### Understanding fuel data

The table below shows the fuel consumption (WLTP) and CO<sub>2</sub> emissions (NEDC equivalent) for each available engine when fitted on a standard specification Ford Tourneo Custom (with no options or accessories). Adding options or accessories to your chosen vehicle can impact WLTP fuel consumption and CO<sub>2</sub> emissions. Please speak to your Ford dealer for more information.

**The fuel consumption you achieve in real life conditions and CO<sub>2</sub> produced will depend upon a number of factors including any options and accessories fitted, variations in weather, driving styles and vehicle load**

Engine	2.0L Ford EcoBlue 105PS (77kW)	2.0L Ford EcoBlue 130PS (96kW)	2.0L Ford EcoBlue 130PS (96kW)	2.0L Ford EcoBlue 170PS (125kW)	2.0L Ford EcoBlue 170PS (125kW)
	Transmission	6-speed manual	6-speed manual	6-speed automatic	6-speed manual
Available on	Shuttle Bus, Zetec	Shuttle Bus, Zetec, Titanium, Titanium X	Shuttle Bus, Zetec, Titanium, Titanium X	Titanium, Titanium X, Sport	Titanium, Titanium X, Sport
Euro Stage	Stage 6.2 + DPF	Stage 6.2 + DPF	Stage 6.2 + DPF	Stage 6.2 + DPF	Stage 6.2 + DPF
Maximum Power PS (kW)	105PS (77kW)	130PS (96kW)	130PS (96kW)	170PS (125kW)	170PS (125kW)
Torque Nm	360	385	385	405	405
CO <sub>2</sub> emissions (NEDC equivalent) <sup>00</sup>	168	178	183	178	183
<b>Combined Fuel Consumption<sup>00</sup> (WLTP figures with no options)</b>					
Lowest Performing MPG (L/100km) Combined	37.7 (7.5)	32.5 (8.7)	31.7 (8.9)	31.7 (8.9)	31.4 (9.0)
Highest Performing MPG (L/100km) Combined	37.7 (7.5)	34.4 (8.2)	33.2 (8.5)	32.8 (8.6)	32.8 (8.6)

<sup>00</sup>The declared Fuel/Energy Consumptions, CO<sub>2</sub>-Emissions and Electric range are determined according to the technical requirements and specifications of the European Regulations (EC) 715/2007 and (EU) 2017/1151 as last amended. Light Duty Vehicles type-approved using the World Harmonised Light Vehicle Test Procedure (WLTP) have Fuel/Energy Consumptions and CO<sub>2</sub>-Emission information for both New European Drive Cycle (NEDC) and WLTP. WLTP is a new, more realistic test procedure for measuring fuel consumption and CO<sub>2</sub> emissions and will fully replace the NEDC latest by end of the year 2020. The applied standard test procedure enables comparison between different vehicle types and different manufacturers. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel/energy consumption, CO<sub>2</sub> emissions and electric range. CO<sub>2</sub> is the main greenhouse gas responsible for global warming. A guide on fuel economy and CO<sub>2</sub> emissions which contain data for all new passenger car models is available at any point of sale free of charge or can be downloaded under <http://carfueldata.dft.gov.uk>.

## FORD TOURNEO CUSTOM Next steps



### try

Visit your Ford Dealer and test drive the Ford Tourneo Custom for yourself. Find your local Ford Dealer: [www.ford.co.uk/dealer-locator](http://www.ford.co.uk/dealer-locator)



### build

Build and price your new Ford Tourneo Custom to your exact specification and see how it looks at [www.ford.co.uk/cars](http://www.ford.co.uk/cars)



## finance

When it comes to financing your vehicle, our size and expertise means we're well placed to provide you with a wide range of finance products.

\*Ford Credit provides a range of finance products for your vehicle whether you are a private or business user.

^Ford Lease specialises in contract hire and leasing and provides an alternative range of finance plans which can be tailored to suit your business. Business users only.

For more information about our finance products visit [ford.co.uk](http://ford.co.uk)

\* Finance subject to status. Guarantees may be required. Freepost Ford Credit.

Ford Credit is a trading style of FCE Bank plc, which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority under firm reference number 204469.

^ Ford Lease is provided by ALD Automotive Limited acting as Ford Lease, Oakwood Drive, Emersons Green, Bristol, BS16 7LB. ALD Automotive is registered in England No. 987418. ALD is authorised and regulated by the Financial Conduct Authority.



## own

When you drive away in your new vehicle, we're with you all the way. Ford has a large authorised service network to help you keep your vehicle in the best condition. And should your new Ford ever require accident repair, a Ford Accident Repair Centre is the best place to get your vehicle back to its pre-accident condition and on the road as quickly as possible.



## FordPass

FordPass is a new platform that will empower you to rethink the way you move. Finds parking locations nearby, contains vehicle and finance details, Dealer information and a host of useful guides. Live Traffic is also available free for 2 years following new registration, providing the vehicle has SYNC 3 with navigation.



## Contact

Ford Credit Account Services : 0345 712 5490  
Ford Lease Customer Services : 0344 600 1405

Calls to 0344 and 0345 numbers are charged at the same rate as a standard 01 or 02 geographic number, even when calling from a mobile.



Ford and BP – working together to reduce fuel consumption and emissions.



### Ford One Call

In the unlikely event that your Ford Dealer can't help you or if you need to speak to us directly, call 0203 564 4444

### Ford Rental - local service nationwide

Car and Van rental from our latest model range.  
Contact your local Ford Dealer for more information.

### Ford Motability

Call our Ford Motability team on 0345 6040019

### Finance

Ford Credit Account Services 0345 712 5490  
Ford Lease Customer Services 0344 600 1405  
Calls to 0344 and 0345 numbers are charged at the same rate as a standard 01 or 02 geographic number, even when calling from a mobile.

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